



HOTEL RIU CARIBE *****
CANCÚN

Blvd. Kukulcan, Km 5.5, Lote 6-C, Zona Hotelera · 77500 · Cancun · Quintana Roo · Mexico
Tel: +52 998 848 7850 · Fax: -- · E-Mail: hotel.caribe@riu.com
RIU Code: CRB · Rumbo Code: 2803
GPS: Lat: 21.142418 · Long: -86.774628
ALL INCLUSIVE 24H

All Inclusive 24
by RIU



ROOMS

506

SMOKING POLICY

Non-smoking environment
Only permitted in designated areas

SEASON

Open all year round

Location

Right on the beach	Cancún	
Closest town	Corazone	4 km approx.
Closest city	Cancún	5 km approx.
Airport	Cancún International (CUN)	21 km approx.

Building details

NO.	BUILDING	FLOORS INCL.	GROUND FLOOR	LIFTS	ROOMS	COMMENTS
1	Building	10		6	506	
TOTAL: 506 ROOMS						

Construction & Renovations

Built in: 1991
Riu hotel since: 2003
Last complete refurbishment: Summer 2023

Remarks

April - August 2023 refurbishment:

- All public areas and guest rooms refurbished.
- Pool area refurbished and redesigned, 3 pools (388/209/128 sq m), one with swim-up bar
- New Riu Party area with pool & swim-up bar, bars and a snack restaurant
- New Kulinarium restaurant
- New sports bar with terrace
- New Pepe's Food grill and tacos
- New Tiki Taco station

- No more jacuzzi
- No more pizzeria
- No more steam bath

Environmental best practices

GROUP	MEASURE
Communication	Environmental training for staff
Energy	Low-energy lighting
Energy	Main switch in guest rooms
Waste	Environmentally-friendly purchasing policy
Waste	Minimum use of single portion packs at buffets
Water	Eco-Friendly towel change policy
Water	Hot-cold mixer tap
Water	Trickle irrigation
Water	Use of biodegradable cleaning agents
Water	Water saving aerator
Water	WC watersaving flush

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
HolidayCheck Recommended	2023	2019, 2018, 2016.
Loved by guests award/ hotels.com	2021	2019, 2018.
TripAdvisor® Travellers' Choice	2020	
Preverisk COVID-19 Hygiene Response	2020	
Golden Apple Award	2018	2017, 2015, 2014, 2013.
TUI Umwelt Champion	2017	
TripAdvisor® Certificate of Excellence	2016	2015, 2014, 2013.
MLT Award	2015	2014, 2013.
Travelife Gold Award		

Exchange Privileges

EXCHANGE PRIVILEGES
Access to the facilities of the following RIU Hotels (excl. breakfast and dinner); transfer not included:
Riu Cancun (until December 2024)
Riu Dunamar



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Facilities

Hotel Facilities

AVAILABLE	TYPE	COMMENTS
✓	Restaurants	7 restaurants.
✓	Bars	10 bars.
✓	Pools	5 swimming pools.
✓	RIU Land kids' club	
✓	Free WiFi throughout hotel	
✓	Free Internet access	
✓	"RIU Party " area with open air stage, pool and bars	
✓	Gym	
✓	Wellness centre	
✓	Boutique/Kiosk	
✓	Doctor (on request, additional charge)	

✓ Available ✗ Not available

Reception

Reception opening hours: 24 hours
Reception staff speak: Spanish · English
Local languages: Spanish
Local currency: Mexican Peso

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering	✓		

Means of payment

ATM in hotel - ATM dispenses Mexican Pesos only.
Currency exchange - Currency exchange office (external service provider) located at the hotel.
Accepted credit cards: MasterCard · Visa · Amex

Additional Information

No pets allowed.

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Wellness centre	Renova Spa		✓	
Beauty salon			✓	
Hairdresser			✓	
Massages			✓	
Gym		✓		

Sports shoes are compulsory when using the gym.
Use of the gym is restricted to guests over 18 years old.

External Facilities

TYPE	TYPE/NAME	DISTANCE APPROX.	LOCATION	COMMENTS
Bank		300 m		
Chemist		300 m		
Hospital		8 km		
Bus stop		50 m		
Shopping centre		20 m		


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Food & Beverages
Restaurants

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
Main restaurant	Coral				✓	✓	✓
	Breakfast	07.00- 11.30h	Buffet	Varied buffet and live cooking stations.			
	Lunch	12.30- 15.30h	Buffet	Buffet with live cooking stations and assorted desserts.			
	Dinner	18.00- 22.00h	Buffet	Buffet with live cooking stations and assorted desserts. Vegetarian options available. Special evenings: three times a week.			
Gourmet restaurant	Kulinarium				✓	✓	
	Optional dinner	18.00h	à la carte				
Mexican restaurant	Margarita				✓	✓	
	Optional dinner	18.00h	à la carte	Starters and desserts buffet.			
Asian restaurant	Shangri-la				✓	✓	
	Optional dinner	18.00h	à la carte				
Steakhouse	Steak House				✓	✓	
	Optional dinner	18.00h	à la carte				
Grill	Pepe's Food				✓		✓

TYPE	NAME	OPENING	BUFFET / MENU / SNACKS	COMMENTS	NO SMOKING	AIR COND.	TERRACE
	Snacks	12.00- 17.00h	Buffet				
Taco Station	Tiki Taco						
	Tacos	12.00- 17.00h	Buffet				

Additional information

RESERVATION REQUIRED	EXTRA CHARGE	COMMENTS
Opening and meal times are subject to change.		

Bars

TYPE	NAME	OPENING	COMMENTS	AIR COND.	TERRACE
Lobby bar	Frida	10.00- 24.00h		✓	✓
Lounge bar	Calypso	18.00- 23.00h	Stage.	✓	
Sports bar		0.00-24.00h		✓	✓
Poolside bar with swim-up bar	Kahlo	10.00- 18.00h	**Access to the swim-up bar is restricted to guests over 18 years old.		✓
Poolside bar	Cancún		At the "RIU Party" area. Open during the RIU Parties. Exclusively for guests staying at RIU Palace hotels or Elite Club by RIU categories.		✓
Poolside bar	Costa Mujeres		At the "RIU Party" area. Open during the RIU Parties.		✓
Bar	Los Cabos		At the "RIU Party" area. Open during the RIU Parties. Exclusively for guests staying at RIU Palace hotels or Elite Club by RIU categories.		✓
Bar	Punta Cana		At the "RIU Party" area. Open during the RIU Parties.		✓
Swim-up bar	Costa Mujeres		At the "RIU Party" area. Open during the RIU Parties.		
Grill	Pepe's Food		At the "RIU Party" area. Open during the RIU Parties.		✓

Dress code for dinner

Appropriate attire required for dinner.



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All Inclusive

ALL INCLUSIVE FACILITIES
All meals, snacks, domestic and international alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Snacks and drinks 24 hours a day.
Regularly refilled minibar and liquor dispenser in the guest rooms.
Free wellness facilities as described.
Free sports, activities and entertainment programme as described.
In-room safe.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.



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Outdoor areas

Swimming pools

AVAILABLE	POOL TYPE	SIZE (SQ M)	HEATED IN WINTER	SWIM-UP BAR (+18 YEARS)	COMMENTS
✓	Outdoor pool	388			
✓	Outdoor pool	123			
✓	Outdoor pool	209		✓	
✓	Children's pool	28			
✓	Outdoor pool (RIU Party)	212		✓	At the RIU Party area. Open during the RIU Parties.

Remarks

Access to the swim-up bar is restricted to guests over 18 years old.

Pool area

AVAILABLE	POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
✓	Sun terrace		
✓	Sun loungers		
✓	Parasols		
✓	Pool towels		

Beach

Name: Cancún
Length of beach: 20 km
Reserved area for hotel guests

Beach facilities

AVAILABLE	BEACH FACILITIES	PROVIDED BY HOTEL	LOCAL PROVIDER	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
✓	Sun loungers	✓			✓	

Remarks

The sandy beach and the coral reefs offer ideal opportunities for scuba diving.


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Activities & Entertainment
Sports

AVAILABLE	ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	LOCAL PROVIDER	DISTANCE APPROX.	COMMENTS
✓	Gym	✓		✓			
✓	Group fitness activities in the RIU Fit area	✓		✓			Daily.
✓	Beach volleyball court	✓		✓			
✓	Kayaking	✓		✓			
✓	Small catamaran (2 people max.)	✓		✓			Licence or previous knowledge required.
✓	Bodyboarding	✓		✓			
✓	Pedaloos	✓		✓			
✓	Snorkel gear	✓		✓			
✓	1 scuba tryout in the pool	✓		✓			
✓	Scuba diving		✓		✓		
✓	Golf		✓		✓	2 km	
✓	Golf lesson		✓		✓	2 km	

Sports shoes are compulsory when using the gym.

Use of the gym is restricted to guests over 18 years old.

The RIU Group has no direct or indirect relationship with external services/local providers (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Remarks

A charge is made for watersports to protect the local reefs.

Entertainment

AVAILABLE	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	Daytime entertainment programme for adults	7	✓		
✓	Live music, shows & RIU entertainment	7	✓		
✓	RIU Party	X	✓		Daytime & evening parties. Adults only.

X = several times a week

Children

AVAILABLE	FACILITIES	TIMES WEEKLY	NO CHARGE	EXTRA CHARGE	COMMENTS
✓	RIU Land kids' club (4-7 & 8-12 yrs)	7	✓		
✓	Children's pool		✓		
✓	High chairs (depending on availability)		✓		
✓	Cots on request		✓		

X = several times a week

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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	DBSM
Number of adapted rooms	4
Size of adapted rooms (sq m)	32
Location of adapted rooms (area/floor)	All on 3rd floor.

Adapted rooms - Door widths

Entrance	77 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	78 cm
Balcony/Terrace	199 cm

Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✗
Shower seat	✓
Support/grab rails in shower	✓
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✓
Entry height of the shower (from floor)	4 cm
Entry height of the bathtub (from floor)	-
Height of the basin	79 cm
Height of the toilet	40 cm

General hotel facilities

Lift available	✓
Lift's door width	89 cm
Lift's depth	144 cm
Possibility to rent a wheelchair or mobility scooter	✓

Accessibility of public areas in the hotel

Not all public areas are accessible for wheelchair user

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✓
Stairs - number of steps	-
Stairs with handrail	✗
Ladder - number of steps	-
Ramp available	✓
Ramp with handrail	✓
Pool lift available (on request)	✗
Accessible bathroom near the swimming pool (distance)	30 m

Additional facilities in hotel

Location of additional toilets for wheelchair user if available Lobby.

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✓
Hillside	✓
Paved sidewalks and streets	✓
Flat landscape	✗
Slightly rising or descending landscape	✗
Paved way to the beach promenade	✓
Paved way to the ocean at the beach	✗
Wheelchair access to the sea	✗

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub ✓

Shower	✓
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✓
Support/grab rails in the bathtub	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✓
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	77 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	58 cm
Balcony/Terrace	80 cm
Number of standard rooms located on the ground floor	40

Please contact hotel if more detailed information is needed.



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RIU INTERNAL CODES		RIU STANDARD DESCRIPTION		SURFACE EXCLUDING BALCONY (sq m)		OCEAN VIEW (SEA VIEW)	FRONT OCEAN VIEW (FRONT SEA VIEW)	PARTIAL OCEAN VIEW (PARTIAL SEA VIEW)	BATHROOM WITH SHOWER	DOUBLE WASHBASIN	HAIRDRYER	BATHROBE	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	LIQUOR DISPENSER	COFFEE MAKER	IRON & IRONING BOARD	1 BEDROOM	2 BEDROOMS	SITTING AREA	INTEGRATED LOUNGE	1 BED - SIZE: 125 x 200 cm	SOFA	SOFA - SIZE: 200 x 200 cm	SOFA BED	SOFA OR SOFA BED	BALCONY/TERRACE	SMALL PRIVATE POOL ON TERRACE	ADAPTED ROOM	COMMENTS		
DBMB	Double room ocean view	32	✓		✓	✓	✓	✓		●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓						2 beds 125x200 cm or 1 bed 200x200 cm. Some rooms with sofa bed.		
DBSB	Standard double room	32				✓	✓	✓		●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓						2 beds 125x200 cm or 1 bed 200x200 cm. Some rooms with sofa bed.	
DBPB	Double room Riu Party	32				✓	✓	✓		●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓						Minimum age in this room type 18 years. View to the "Riu Party" area. 2 beds 125x200 cm or 1 bed 200x200 cm. Some rooms with sofa bed.	
DBFF	Double Room ocean front connecting	33		✓		✓	✓	✓		●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓						2 beds 125x200 cm or 1 bed 200x200 cm.	
SJFB	Junior suite Ocean Front	37		✓		✓	✓	✓		●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓							
DBFB	Double Room ocean front	33		✓		✓	✓	✓		●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓						Some rooms with 1 bed 200 x 200cm and sofa bed.	
DBMF	Double Room ocean view connecting	33	✓			✓	✓	✓		●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓				✓	✓					2 beds 125x200 cm or 1 bed 200x200 cm.	
DBSP	Swim-up double room	36				✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓		✓	✓			Minimum age in this room type 18 years.

RIU INTERNAL CODES		RIU STANDARD DESCRIPTION		SURFACE EXCLUDING BALCONY (sq m)		OCEAN VIEW	FRONT OCEAN VIEW (SEA VIEW)	PARTIAL OCEAN VIEW	BATHROOM WITH SHOWER	BATHROOM WITH SHOWER	DOUBLE WASHBASIN	HAIRDRYER	BATHROBE	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	MINIBAR	LIQUOR DISPENSER	COFFEE MAKER	IRON & IRONING BOARD	1 BEDROOM	2 BEDROOMS	SITTING AREA	INTEGRATED LOUNGE	2 BEDS - SIZE: 125 x 200 cm	1 BED - SIZE: 200 x 200 cm	SOFA	SOFA BED	SOFA OR SOFA BED	BALCONY/TERRACE	SMALL PRIVATE POOL ON TERRACE	ADAPTED ROOM	COMMENTS
DBSM	Accesible double room	35				✓		✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
DBSF	Standard double room connecting	33				✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	2 beds 125x200 cm or 1 bed 200x200 cm.
SUMB	Suite	60	✓			✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
F2SB	Two bedroom family suite	67				✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	

TOTAL: 506 ROOMS

✓ Available, free of charge. ● Available, additional charge.

Features

Current : 110V